

SELF-ASSESSMENTGUIDE

QUALIFICATION:	ATTRACTIONS AND THEME PARKS OPERATIONS NC II (WATER – BASED RIDES)		
Project:	OPERATE WATER-BASED RIDES		
Instruction: <ul style="list-style-type: none"> • Read each of the questions in the left-hand column of the chart. • Place a check in the appropriate box opposite each question to indicate your answer. 			
Can I?	YES	NO	
▪ Inspect the ride in accordance with an approved checklist.*			
▪ Inspect location prior to arrival of customers.			
▪ Check ride equipment in the ride location to ensure readiness for operation.*			
▪ Check safety equipment to ensure readiness for operation.*			
▪ Check cleanliness and standard of presentation and promptly conducts remedial action where appropriate.*			
▪ Check general supplies for quantity and quality.			
▪ Order supplies according to enterprise requirements procedures.			
▪ Report all discrepancies or irregularities immediately to the appropriate supervisor.			
▪ Check adherence to loading procedures according to the ride manual prior to commencement of the ride.*			
▪ Maintain communication with the ride loader to ensure the ride commences safely.			
▪ Perform ride procedures correctly, promptly, safely and in accordance with requirements and procedures.*			
▪ Operate the ride (device) in accordance with specifications and guidelines.*			
▪ Monitor continuously operator controls during the operation of the ride.*			
▪ Monitor the ride at all times.*			
▪ Undertake any required action in response to observations made during the ride, and ensures conformance of these actions to enterprise safety procedures.			
▪ Carry out emergency procedures strictly according to ride manual and specific ride procedures.*			
▪ Treat customers in a friendly and courteous manner throughout the ride.			

▪ Identify quality control issues and problems during the ride and advise appropriate supervisor for action.		
▪ Acknowledge and record turnover and/or delivery of valuables by appropriate personnel.		
▪ Commence close-down procedures when all customers have left the ride location.*		
▪ Close the ride down following the enterprise procedures for the specific ride. *		
▪ Document close-down according to manual.*		
▪ Identify and report any defects or deficiencies immediately to the appropriate supervisor for action.*		
▪ Check all areas of the ride according to manual.		
▪ Clean location for the next operation.		
▪ Prepare equipment for the next operation.		
▪ Secure ride location according to enterprise procedures.		
▪ Identify any issues and events requiring documentation.		
▪ Make notations accurately according to enterprise procedures.		
▪ Complete reports and documentation within required timeframe.*		
▪ Forward reports and documentation to the appropriate department within the required timeframe.*		
• Perform loading procedures correctly, safely, promptly and in accordance with the manual.*		
▪ Load ride based on the approved maximum number of persons		
▪ Check riders if they are secured in accordance with the requirement of the ride.		
▪ Advise riders to secure any articles which may become loose while riding.		
▪ Treat customers in a courteous and friendly manner during loading.		
▪ Check load requirements prior to the start of the ride.		
▪ Observe ride continuously in accordance with safety procedures.*		
▪ Identify quality control issues or problems during the ride and advise appropriate supervisor immediately for action.*		
▪ Unload ride once it is fully completed.		
▪ Follow unloading procedures correctly, safely, promptly and in accordance with enterprise requirements and procedures.*		
▪ Unload customers in a courteous and friendly fashion.		

<ul style="list-style-type: none"> ▪ Complete, process and maintain, records and reports accurately in accordance with industry, legislative and organizational requirements. 		
<ul style="list-style-type: none"> ▪ Monitor status of water-based activity areas continuously to ensure absence of hazards.* 		
<ul style="list-style-type: none"> ▪ Ensure staff replacement when it is necessary to leave the water area. 		
<ul style="list-style-type: none"> ▪ Keep water areas free from safety hazards at all times. 		
<ul style="list-style-type: none"> ▪ Monitor customer behaviour continuously to ensure compliance with safety requirements, including wearing of safety garments.* 		
<ul style="list-style-type: none"> ▪ Identify dangerous and unsafe behaviour promptly.* 		
<ul style="list-style-type: none"> ▪ Caution customers firmly but courteously when their behaviour poses a threat to themselves, other customers or staff. 		
<ul style="list-style-type: none"> ▪ Seek assistance in controlling customer behavior from a supervisor or security personnel as appropriate. 		
<ul style="list-style-type: none"> ▪ Identify persons in distress or danger promptly. 		
<ul style="list-style-type: none"> ▪ Give assistance or carry out rescue as required.* 		
<ul style="list-style-type: none"> ▪ Use equipment according to manufacturer's instructions. 		
<ul style="list-style-type: none"> ▪ Recognize and assess emergency situations quickly and correctly. 		
<ul style="list-style-type: none"> ▪ Implement emergency action according to company procedures.* 		
<ul style="list-style-type: none"> ▪ Apply emergency care techniques correctly.* 		
<ul style="list-style-type: none"> ▪ Seek assistance from emergency services/ colleagues/ customers where appropriate. 		
<ul style="list-style-type: none"> ▪ Document emergency situations according to enterprise procedures.* 		
<ul style="list-style-type: none"> ▪ Provide clear and accurate reports at all times* 		
<p>I agree to undertake assessment in the knowledge that information gathered will only be used for professional development purposes and can only be accessed by concerned assessment personnel and my manager/supervisor.</p>		
<p>Candidate's Signature:</p>	<p>Date:</p>	